

HOUSE OF FLIGHT (DAYS / LIGHT)

Terms, Conditions & Participant Agreement

By registering for a House of Flight event (Windobona Days/Light), all participants acknowledge that they have read, understood, and accepted the following terms and conditions.

1. Communication

1.1. Official event communication will take place through the designated House of Flight WhatsApp group.

1.2. This group serves as the primary source of event information, including schedules, manifest updates, weather information, safety notices, operational changes, and other event-related announcements.

1.3. Participants are responsible for monitoring the WhatsApp group throughout the event.

1.4. Questions regarding the event should be directed to:

- windobona.skydive@gmail.com
- sportflyer@windobona.es

1.5. Coaches are present to coach and support participants during the event. Participants should not rely on private communication with coaches regarding administrative matters.

2. Event Overview

2.1. House of Flight is designed as a professional skills camp focused on progression, safety, education, and community.

2.2. Participants will be assigned to coaching groups based on experience level, skill assessment, stated goals, and overall event logistics.

2.3. Coaches reserve the right to adjust group compositions at any time to improve safety, progression, compatibility, or operational efficiency.

2.4. Coaching groups are generally limited in size to maximize learning opportunities.

2.5. The target is approximately six coached jumps per participant per day. This number is an operational goal and not a guarantee.

2.6. Additional jumps may be possible depending on weather, aircraft availability, coach availability, daylight hours, and overall event operations.

2.7. Daily group assignments and jump plans are determined solely by the organizing team and coaching staff.

3. Arrival & Check-In

3.1. Participants are responsible for arriving at the dropzone with sufficient time to complete all required administrative procedures.

3.2. Before participating, all participants must:

- Complete all dropzone registration requirements.
- Complete any mandatory waivers.
- Complete any mandatory safety briefings.
- Meet all licensing requirements.
- Meet all insurance requirements.
- Meet all equipment requirements.

3.3. Participants who fail to complete the required procedures may be denied participation.

3.4. No refunds, credits, transfers, or compensation will be provided if participation is denied due to incomplete documentation, invalid licenses, invalid insurance, or equipment issues.

3.5. Attendance at all mandatory event briefings is required.

4. Booking & Payment

4.1. Registration is confirmed only upon receipt of the required registration fee.

- 4.2. Registration fees are non-refundable unless otherwise stated in this agreement.
- 4.3. The Organizer reserves the right to release unpaid slots to other participants.
- 4.4. Full event payment must be completed by the specified deadline.
- 4.5. Failure to meet payment deadlines may result in cancellation of the registration without compensation.
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5. Participant Responsibilities

- 5.1. Skydiving is an extreme sport involving inherent risks including serious injury, permanent disability, or death.
- 5.2. Participation is entirely voluntary and at the participant's own risk.
- 5.3. Each participant is solely responsible for ensuring that all licenses, ratings, insurance, medical requirements, and qualifications remain valid throughout the event.
- 5.4. Participants are solely responsible for ensuring that their equipment:
- Is airworthy.
 - Meets local regulations.
 - Meets dropzone requirements.
 - Has a valid reserve repack.
 - Has a valid and serviceable AAD.
 - Is maintained according to manufacturer requirements.
- 5.5. Participants must conduct their own equipment checks before every jump.
- 5.6. House of Flight, its coaches, organizers, sponsors, staff members, and affiliated dropzones assume no responsibility for equipment failures, improper maintenance, or participant negligence.
- 5.7. If a participant is denied jumping due to equipment, documentation, insurance, licensing, qualification, or regulatory issues, no refunds, compensation, credits, or transfers will be provided.
- 5.8. Participants must arrive on time for all briefings, dirt dives, boarding calls, and scheduled activities.
- 5.9. Missed jumps due to lateness, absence, personal choice, equipment issues, documentation issues, or participant negligence remain the responsibility of the participant.

5.10. Participants must maintain sufficient jump tickets or account credit as required by the dropzone and event organizers.

5.11. Participants are responsible for ensuring that their jump account remains funded before jumping begins each day.

6. Safety & Conduct

6.1. Safety is the highest priority of House of Flight.

6.2. All participants must follow instructions from:

- Coaches
- Organizers
- Pilots
- Safety Officers
- Chief Instructors
- Dropzone Staff

6.3. The Organizer reserves the right to suspend, ground, remove, or permanently exclude any participant whose behavior is considered unsafe.

6.4. Examples include but are not limited to:

- Dangerous freefall behavior
- Dangerous canopy piloting
- Failure to follow instructions
- Aggressive conduct
- Harassment
- Physical violence
- Verbal abuse
- Alcohol or drug impairment
- Reckless conduct

6.5. Decisions regarding participant removal or grounding are final.

6.6. Participants removed from jumping activities for safety reasons shall not receive refunds, credits, compensation, or reimbursement.

7. Coaching Groups & Jump Operations

7.1. Coaching groups are built around complete team participation.

7.2. If a participant is absent, late, grounded, voluntarily withdraws, or becomes unable to jump, the Organizer may modify groups as required.

7.3. The Organizer may use allocated jump slots, aircraft slots, coaching resources, or other operational resources to maintain group continuity and event efficiency.

7.4. No refunds or compensation will be provided for missed coaching jumps or missed aircraft slots.

7.5. The number of jumps completed by each participant may vary throughout the event.

7.6. No minimum number of jumps is guaranteed. (We always try to meet the 6 jumps per day for the bigger camps and 4 for the smaller)

8. Cancellation & Refund Policy

8.1. Participant cancellations are subject to the following schedule:

- More than 90 days before the event: 100% refund
- 60–89 days before the event: 75% refund
- 45–59 days before the event: 25% refund
- Less than 45 days before the event: No refund

8.2. Refunds may only be processed if a replacement participant is found.

8.3. If a replacement participant pays only part of the event fee, any refund may be reduced proportionally.

8.4. Participants may request to transfer their slot to another qualified skydiver, subject to Organizer approval.

8.5. Equipment loss, cutaways, injuries, illness, travel disruptions, personal circumstances, or inability to jump do not automatically qualify for refunds.

9. Weather, Aircraft & Operational Changes

9.1. Skydiving activities are dependent upon weather conditions, aircraft availability, airspace access, safety considerations, staffing levels, and other operational factors.

9.2. House of Flight does not guarantee any specific number of jumps.

9.3. No refunds will be issued due to:

- Weather delays
- Weather cancellations
- Reduced jump numbers
- Aircraft downtime
- Aircraft maintenance
- Aircraft replacement
- Airspace restrictions
- Operational delays

9.4. The Organizer reserves the right to modify:

- Event schedules
- Daily jump plans
- Coaching structures
- Group assignments
- Event activities
- Aircraft providers
- Aircraft types
- Event locations

when necessary for safety or operational reasons.

9.5. If required, the Organizer may relocate the event to an alternative dropzone.

9.6. Participants are responsible for all personal costs associated with venue changes, including accommodation, transportation, travel modifications, rental vehicles, and related expenses.

9.7. The Organizer is not liable for any participant costs resulting from operational changes.

10. Force Majeure

10.1. House of Flight shall not be liable for delays, interruptions, modifications, or cancellations caused by circumstances beyond reasonable control.

10.2. Such circumstances include but are not limited to:

- Severe weather
- Aircraft breakdowns
- Aircraft maintenance delays
- Airport restrictions
- Airspace restrictions
- Government actions
- Regulatory changes
- Natural disasters
- Pandemics
- Strikes
- Utility failures
- Staff shortages
- Third-party supplier failures

10.3. No refunds, compensation, damages, reimbursement, accommodation costs, travel costs, or other claims shall arise from Force Majeure events.

11. Media Release

11.1. Participants acknowledge that photographs and video recordings may be taken during the event.

11.2. By participating, participants grant House of Flight permission to use such media for promotional, educational, marketing, social media, website, and commercial purposes without additional compensation.

12. Acceptance of Terms

By registering for and participating in a House of Flight event, the participant confirms that they:

- Have read and understood these Terms & Conditions.
- Accept all risks associated with skydiving.
- Accept all operational decisions made by House of Flight.

- Understand the refund and cancellation policy.
- Agree to comply with all safety procedures and instructions.

Participation constitutes full acceptance of this agreement.